

## **Terms and Conditions**

Last updated: September 10, 2018

These Terms and Conditions ("Terms", "Terms and Conditions") govern your relationship with DuPro mobile application (the "Service") operated by DuPro Inc. ("us", "we", or "our").

Please read these Terms and Conditions carefully before using our DuPro mobile application (the "Service").

### **Definitions**

“User” – may refer to any or all of the following: Contractor, Homeowner, any any other individual accessing the App or Website with or without an account or registration.

“Homeowner” - refers to anyone using the App for the purpose of posting a project for repair/remodel/renovation.

“Contractor” - refers to anyone using the App for the purpose of bidding on projects posted on the application.

“the App” - refers to the DuPro mobile application.

### **Overview**

Your access to and use of the Service is based on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service.

By accessing or using the Service you agree to be bound by these Terms and accept all legal consequences.

If you do not agree to these terms and conditions, in whole or in part, please do not use the Service.

We may amend these terms of conditions and/or any website/app policy from time to time by posting amended terms on our website/app, without notice to you.

The App and Website are online avenues where homeowners can enlist the services of contractors.

Homeowners and Contractors must register for an Account for the ability to Post projects and Bid. The App enables our users to connect, post jobs and send quotes, get in a working relationship through our smart contracting system and allows users to pay for projects, as well as accept payment for work completed. We are not a party to any contractual agreement between Homeowner and Contractor, we merely facilitate the connection between the two parties.

We may, from time to time, and without notice, change, alter or add the Website and/or App or the information, products or services described in it. However, we do not undertake to keep the Website updated. DuPro is not liable to you or anyone else if any error occurs in the information on the Website and/or App, or if that information is not current on either platform.

### **User Access Permissions**

Access is specifically granted to those who meet all of the following criteria being those who are:

- 1 able to enter into a legally binding agreement.
- 2 owners of the property they are posting projects on behalf of, or have permission from the owners to conduct such renovations/changes/alterations.
- 3 over the age of 16.
- 4 the person who is the one whom registered on the App.
- 5 not a contractor who has lost their business/trade licenses and is not able to conduct the business in which they promote and conduct through the use of the App.

## **Purchases**

If you wish to purchase any product or service made available through the Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your credit card number, the expiration date of your credit card, your billing address, and your shipping information.

You represent and warrant that: (i) you have the legal right to use any credit card(s) or other payment method(s) in connection with any Purchase; and that (ii) the information you supply to us is true, correct and complete.

By submitting such information, you grant us the right to provide the information to third parties for purposes of facilitating the completion of Purchases.

We reserve the right to refuse or cancel your order at any time for certain reasons including but not limited to: product or service availability, errors in the description or price of the product or service, error in your order or other reasons.

We reserve the right to refuse or cancel your order if fraud or an unauthorised or illegal transaction is suspected. We will not be held responsible or liable for any failure for the Purchase to complete, or any resulting loss or damages to you.

## **Availability, Errors and Inaccuracies**

In order to provide exceptional service, and accuracy, we regularly update the products and services on the Service.

We cannot and do not guarantee the accuracy or completeness of any information, including prices, product images, specifications, availability, and services. We reserve the right to change or update information and to correct errors, inaccuracies, or omissions at any time without prior notice.

Despite our best efforts, the products or services available on our Service may have an error regarding the price, be inaccurately described, or be unavailable.

We may experience delays in updating information on the Service and in our advertising on other websites.

## **Contests, Sweepstakes and Promotions**

Any contests, sweepstakes or other promotions (collectively, "Promotions") made available through the Service may be governed by rules that are separate from these Terms. If you participate in any Promotions, please review the applicable rules as well as our Privacy Policy. If the rules for a Promotion conflict with these Terms, the Promotion rules will apply.

Promotions may be available for a limited time.

## **Content**

Our Service allows you to post, link, store, share and otherwise make available certain information, text, graphics, videos, or other material ("Content"). You are responsible for the Content that you post to the Service, including its legality, reliability, and appropriateness.

By posting Content to the Service, you grant us the right and license to use, modify, publicly perform, publicly display, reproduce, and distribute such Content on and through the Service. You retain any and all of your rights to any Content you submit, post or display on or through the Service and you are responsible for protecting those rights. You agree that this license includes the right for us to make your Content available to other users of the Service, who may also use your Content subject to these Terms. You represent and warrant that: (i) the Content is yours (you own it) or you have the right to use it and grant us the rights and license as provided in these Terms, and (ii) the posting of your Content on or through the Service does not violate the privacy rights, publicity rights, copyrights, contract rights or any other rights of any person.

We reserve all rights to block or remove communications or materials that we determine to be: (a) abusive, defamatory, or obscene; (b) fraudulent, deceptive, or misleading; (c) in violation of a copyright, trademark or, other intellectual property right of another or; (d) offensive or otherwise unacceptable to us in our sole discretion.

You acknowledge that, by providing you with the ability to view and distribute user-generated content on the Service, we are merely acting as a passive conduit for such distribution and is not undertaking any obligation or liability relating to any contents or activities on the Service.

## **Accounts**

When you create an account with us, you must provide us information that is accurate, complete, and current at all times. Failure to do so constitutes a breach of the Terms, which may result in immediate termination of your account on our Service.

You are responsible for safeguarding the password that you use to access the Service and for any activities or actions under your password, whether your password is with our Service or a third-party service.

You agree not to disclose your password to any third party. You must notify us immediately upon becoming aware of any breach of security or unauthorized use of your account.

You may not use as a username the name of another person or entity or that is not lawfully available for use, a name or trade mark that is subject to any rights of another person or entity other than you without appropriate authorization, or a name that is otherwise offensive, vulgar or obscene.

## **Intellectual Property**

The Service and all contents, including but not limited to text, images, graphics or code are the property of DuPro Inc. and are protected by copyright, trademarks, database and other intellectual property rights. You may display and copy, download or print portions of the material from the different areas of the Service only for your own non-commercial use, or to place an order with DuPro Inc.. Any other use is strictly prohibited and may violate copyright, trademark and other laws. These Terms do not grant you a license to use any trademark of DuPro Inc. or its affiliates. You further agree not to use, change or delete any proprietary notices from materials downloaded from the Service.

## **Links To Other Web Sites**

The Service may contain links to third-party web sites or services that are not owned or controlled by DuPro Inc..

DuPro Inc. has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that DuPro Inc. shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such websites or services.

We strongly advise you to read the terms and conditions and privacy policies of any third-party web sites or services that you visit.

## **Termination**

We may terminate or suspend access to our Service immediately, without prior notice or liability, for any reason whatsoever, including, without limitation, if you breach any of the Terms stated herein.

All provisions of the Terms shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity and limitations of liability.

Upon termination, your right to use the Service will immediately cease. If you wish to terminate your account, you may simply discontinue using the Service.

## **Conduct**

DuPro Inc., the DuPro App, and its subsidiaries reserve the right to cancel, suspend, and permanently ban any user that violates, breaches or willingly neglects to abide by all of the terms of use and the regulations herein. Unacceptable conduct shall include but not be limited to the following:

1. i) submitting bids/quotes/estimates on projects through “the App” with no intention of completing the service through the application.
1. ii) any user that communicates through the App, referencing paying outside of the application, or through another 3rd party service not affiliated in any way with DuPro.
1. iii) creating multiple accounts is not permitted, a user may only have one account per person for homeowner, and one account per company.
1. iv) providing any false personal or business information.
1. v) not upholding the terms of the accepted quote that was sent and accepted for any given project. This may include start and finish dates, work to be completed, etc.
1. vi) workmanship should be held to a high standard of quality and be done to a specification that complies with any and all local bylaws, building codes, safety guidelines, etc.

## **Indemnification**

You agree to indemnify, defend and hold harmless DuPro Inc., its principals, officers, directors, representatives, employees, contractors, licensors, licensees, suppliers and agents, from and against any claims, losses, damages, losses, obligations, costs, actions or demands.

These include but are not limited to: (a) legal and accounting fees resulting from your use of the Service; (b) your breach of any of these Terms; (c) anything you post on or upload to the Service; and (d) any activity related to your account. This includes any negligent or illegal conduct by you, any person or entity accessing the Service using your account whether such access is obtained via fraudulent or illegal means.

## **Limitation Of Liability**

DuPro Inc., its directors, employees, partners, agents, suppliers, or affiliates, shall not be liable for any loss or damage, direct or indirect, incidental, special, consequential or punitive damages, including without limitation, economic loss, loss or damage to electronic media or data, goodwill, or other intangible losses, resulting from (i) your access to or use of the Service; (ii) your inability to access or use the Service; (iii) any conduct or content of any third-party on or related to the Service; (iv) any content obtained from or through the Service; and (v) the unauthorized access to, use of or alteration of your transmissions or content, whether based on warranty, contract, tort (including negligence) or any other claim in law, whether or not we have been informed of the possibility of such damage, and even if a remedy set forth herein is found to have failed of its essential purpose.

## **Disclaimer And Non-Waiver of Rights**

DuPro Inc. makes no guarantees, representations or warranties of any kind as regards the website and associated technology. Any purportedly applicable warranties, terms and conditions are excluded, to the fullest extent permitted by law. Your use of the Service is at your sole risk. The Service is provided on an "AS IS" and "AS AVAILABLE" basis. The Service is provided without warranties of any kind, whether express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, non-infringement or course of performance, except as provided for under the laws of any province in Canada. In such cases, the provincial law shall apply to the extent necessary.

DuPro Inc. its subsidiaries, affiliates, and its licensors do not warrant that a) the Service will function uninterrupted, secure or available at any particular time or location; b) any errors or defects will be corrected; c) the Service is free of viruses or other harmful components; or d) the results of using the Service will meet your requirements.

If you breach any of these Terms and DuPro Inc. chooses not to immediately act, or chooses not to act at all, DuPro Inc. will still be entitled to all rights and remedies at any later date, or in any other situation, where you breach these Terms. DuPro Inc. does not waive any of its rights. DuPro Inc. shall not be responsible for any purported breach of these Terms caused by circumstances beyond its control. A person who is not a party to these Terms shall have no rights of enforcement.

You may not assign, sub-license or otherwise transfer any of your rights under these Terms.

## **Exclusions**

As set out, above, some jurisdictions do not allow the exclusion of certain warranties or the exclusion or limitation of liability for consequential or incidental damages, so the limitations above may not apply to you. Provincial laws of Canada may apply to certain products and service provided.

## **Governing Law**

These Terms shall be governed by, and interpreted and enforced in accordance with, the laws in the Province of Ontario and the laws of Canada, as applicable.

If any provision of these Terms is held to be invalid or unenforceable by a court of competent jurisdiction, then any remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us regarding our Service, and supersede and replace any prior agreements, oral or otherwise, regarding the Service.

## **Changes**

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material we will make reasonable efforts to provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

By continuing to access or use our Service after those revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, in whole or in part, please stop using the website and the Service.

## **Contact Us**

If you have any questions about these Terms, please contact us at [support@dupro.ca](mailto:support@dupro.ca).